# EXHIBIT A

#### **Commonwealth of Massachusetts**

MIDDLESEX.SS.

3.

RITA CASTAGNA INDIVIDUAL AS PERSONAL REPRESENTATIVE OF THE ESTATEOFTEANTEILD LAINTIFF(S),

TRIAL COURT OF THE COMMONWEALTH SUPERIOR COURT DEPARTMENT CIVIL DOCKET NO. 2081 CV 0094 &

"ADTLICA/bla ADT SECURITY SERVICES AND VALENTIN MISANDEFENDANT(S)

ADT LLC J/bla. ADT THIS SUMMONS IS DIRECTED TO \_SECURITY SERVICES

. (Defendant's name)

You are being sued. The Plaintiff(s) named above has started a lawsuit against you. A copy of the Plaintiff's Complaint filed against you is attached to this summons and the original complaint has been filed in the MiddleSex Suferior Court. YOU MUST ACT PROMPTLY TO PROTECT YOUR RIGHTS.

SUMMONS

- You must respond to this lawsuit in writing within 20 days. If you do not respond, the court may decide 1. the case against you and award the Plaintiff everything asked for in the complaint. You will also lose the opportunity to tell your side of the story. You must respond to this lawsuit in writing even if you expect to resolve this matter with the Plaintiff. If you need more time to respond, you may request an extension of time in writing from the Court.
- 2. How to Respond. To respond to this lawsuit, you must file a written response with the court and mail a copy to the Plaintiff's Attorney (or the Plaintiff, if unrepresented). You can do this by: AdleSex
  - Filing your signed original response with the Clerk's Office for Civil Business, Suterial Court,
  - vering of halfing a copy of your response to the Pla copy of your response to the Plaintiff's Attorney/Plaintiff at the following P.C., MEHAN, BOYLE BLACK FROGDOW P.C., MORI 4 82 SHOW SWILL DIOI, BOSTON, MA, OD 114 b. Delivering of
  - What to include in your response. An "Answer" is one type of response to a Complaint. Your Answer must state whether you agree or disagree with the fact(s) alleged in each paragraph of the Complaint. Some defenses, called affirmative defenses, must be stated in your Answer or you may lose your right to use them in court. If you have any claims against the Plaintiff (referred to as counterclaims) that are based on the same facts or transaction described in the Complaint, then you must include those claims in your Answer. Otherwise, you may lose your right to sue the Plaintiff about anything related to this . lawsuit. If you want to have your case heard by a jury, you must specifically request a jury trial in your Answer or in a written demand for a jury trial that you must send to the other side and file with the court no more than 10 days after sending your Answer. You can also respond to a Complaint by filing a "Motion to Dismiss," if you believe that the complaint is legally invalid or legally insufficient. A Motion to Dismiss must be based on one of the legal deficiencies or reasons listed under Mass. R. Clv. P. 12. If you are filing a Motion to Dismiss, you must also comply with the filing procedures for "Civil Motions" described in the rules of the Court in which the complaint was filed, available at www.mass.gov.courts/case-legal-res/rules of court.

4.	Legal Assistance. You may wish to get legal help from a lawyer. If you cannot get legal help, some basic information for people who represent themselves is available at www.mass.gov/courts/selfhelp.
5.	Required information on all filings: The "civil docket number" appearing at the top of this notice is the
J.	case number assigned to this case and must appear on the front of your Answer or Motion to Dismiss.
	You should refer to yourself as the "Defendant."
	Witness Hon. Judith Fabricant, Chief Justice on JUNE 9, 20 20
	Hill A. Dui
	Michael A. Sullivan
	Clerk-Magistrate
	Note: The number assigned to the Complaint by the Clerk-Magistrate at the beginning of the lawsuit should be indicated on the summons before it is served on the Defendant.
	PROOF OF SERVICE OF PROCESS
	I hereby certify that on, 20, I served a copy of this summons,
	together with a copy of the complaint in this action, on the defendant named in this summons, in the
	following manner (See Mass. R. Civ. P. 4(d)(1-5)):
	_
	Dated: , 20 Signature:
	·
	N.B. TO PROCESS SERVER:
	•
	PLEASE ENTER THE DATE THAT YOU MADE SERVICE ON THE DEFENDANT IN THIS BOX - BOTH ON THE ORIGINAL SUMMONS AND ON THE COPY OF THE SUMMONS SERVED ON THE DEFENDANT.
	ON THE ORIGINAL SUMMONS AND ON THE COPT OF THE SUMMONS SERVED ON THE DEFENDANT.
	, 20 <u> </u>

## COMMONWEALTH OF MASSACHUSETTS

MIDDLESEX, ss.

RITA CASTAGNA, Individually and as Personal Representative of THE ESTATE OF JEAN FEILD,

Plaintiff,

V.

ADT, LLC d/b/a ADT Security Services and VALENTIN MOISAND.

Defendants.

SUPERIOR COURT

FILED
IN THE OFFICE OF THE
CLERK OF COURTS
OR THE COUNTY OF MIDDLESEX

APR 1 8 2020

CIV<del>IIS ACTIONS</del> NO. 20-941

# COMPLAINT and DEMAND FOR TRIAL BY JURY

- 1. Plaintiff, RITA CASTAGNA ("plaintiff"), a long-time resident of Holden, Worcester County, Massachusetts, is the duly appointed Personal Representative of the Estate of Jean Feild ("decedent").
- 2. Defendant ADT, LLC ("ADT"), is a limited liability corporation organized and existing under the laws of the State of Delaware, with its principal place of business in Boca Raton, Florida with CT Corporation as its registered agent in the Commonwealth of Massachusetts. At all times relevant to this Complaint, Defendant ADT has been engaged in and doing business in the Commonwealth in all counties including, specifically, Middlesex and Worcester Counties.
- 3. Defendant VALENTIN MOISAND ("Moisand") is an individual residing in Arlington, Middlesex County, Massachusetts. At all times relevant to this matter, defendant Moisand engaged in, marketed, sold and oversaw the sale and installation of life safety products and services including on behalf of, or as an agent of, ADT.
- 4. This action is brought to recover wrongful death and survivorship damages pursuant to Mass. Gen. L. c. 229, §1, et. seq. In addition, this action is brought to compensate the decedent's sister, plaintiff Rita Castagna, for personal, bodily and emotional injuries suffered as a result of the incident.

# JURISDICTION and VENUE

Venue is proper in Middlesex Superior Court because the defendants reside and/or maintain usual places of business and engage in business in Middlesex County. Specifically, Defendant Moisand resides in Arlington, Massachusetts and Defendant ADT maintains a usual place of business in Waltham, Massachusetts, both in Middlesex

County which is the only Massachusetts county where both defendants reside and/or maintain usual places of business.

## FACTUAL BACKGROUND

- 6. At all relevant times, the plaintiff owned and resided in a house on Chapel Street in Holden, Massachusetts (the "residence") together with her sister, the decedent. At all relevant times, both the plaintiff and decedent were senior citizens.
- 7. Defendant ADT manufactures, markets, sells, installs and provides services for business and residential electronic fire, life safety, carbon monoxide and security detection, alarming, signaling and monitoring that can dispatch emergency services if necessary.
- 8. In the Spring of 2016, defendant Valentin Moisand responded to an inquiry from the plaintiff to defendant ADT about life safety protection for the residence where she and the decedent lived. Defendant Moisand visited the home, evaluated its outdated and long-disconnected fire and security alarm, closely examined its connection panel, and discussed with the plaintiff her desire for life safety sensing, alarming and monitoring.
- 9. At all relevant times, defendant ADT conducted business throughout Massachusetts as a seller, installer and service provider of alarm systems and, through defendant Moisand, specifically sold, installed and serviced a life safety alarm system in the residence of Rita Castagna and Jean Field.
- 10. On April 14, 2016, as a result of detailed discussions with defendant Moisand, the plaintiff entered into an "Amended and Restated Residential Services Contract" with defendant ADT for a "Traditional + Safety" home security and life safety package, which provided that defendant ADT would install a wireless life safety detector system with a monitored security alarm. In accordance with representations made by defendant Moisand, the agreement specifies the services to be provided, the monthly service charge associated with each service and, in particular, lists "Carbon Monoxide" protection as included in the total monthly charge. Those representations were false and fraudulent.
- On or about May 4, 2016, defendant ADT installed a wireless life safety system and a monitoring burglar alarm at the residence. The old, outdated and disconnected devices were completely removed and completely new equipment was installed and monitoring commenced. The plaintiff paid for such monitoring services throughout 2016 and 2017.
- 12. On April 21, 2017, the decedent arrived home urgently needing to use the bathroom, and inadvertently left her vehicle running in the basement garage of the residence. Soon afterwards, she closed the garage door and left her home with her sister in the plaintiff's vehicle. Later that evening, the decedent arrived home, dressed for and went to bed. During the night, she was exposed to and inhaled high levels of carbon monoxide gas from the garage below her bedroom. It was later learned that, notwithstanding the representations of defendant Moisand and the agreement with defendant ADT, there were not any carbon monoxide detectors installed by the defendants in the residence.

WHEREFORE, plaintiff Rita Castagna, in her capacity as duly appointed Personal Representative of the Estate of her sister, Jean Field, pursuant to the Massachusetts Wrongful Death Act, Mass. Gen. L. c. 229 § 2, prays that judgment be entered against the defendants in an amount that will fairly and adequately compensate Jean Field's next of kin for her death and award all other recoverable damages together with interest, costs, attorneys' fees and such other relief as may be appropriate.

#### COUNT II

#### WRONGFUL DEATH - PUNITIVE DAMAGES

- 22. Plaintiff incorporates and reasserts ¶¶ 1-21 above as if set forth fully herein.
- 23. As set forth above, the defendants engaged in acts and/or omissions that constituted grossly negligent and/or reckless and/or willful and wanton misconduct in violation of their respective duties owed to the plaintiff and decedent.
- 24. As set forth above, and as a direct and proximate result of the defendants' grossly negligent and/or reckless and/or willful and wanton misconduct, plaintiff's decedent suffered grievous injuries of body and mind as well as pain and suffering which led, ultimately, to the decedent's death.

WHEREFORE, plaintiff, RITA CASTAGNA, Personal Representative of the Estate of her sister Jean Feild, pursuant to the Massachusetts Wrongful Death Act, Mass. Gen. L. c. 229, §2, prays that judgment be entered against each defendant in an amount that will adequately punish and deter each defendant for their respective gross negligence and/or recklessness and/or willful and wanton misconduct, together with interest, attorneys' fees and costs and such other relief as the court deems just and appropriate.

#### COUNT III

## SURVIVAL CLAIMS - PAIN AND SUFFERING

- 25. Plaintiff incorporates and reasserts ¶ 1-24 above as if set forth fully herein.
- 26. As set forth above, the conduct of the defendants was negligent and/or grossly negligent and/or reckless and/or willful and wanton misconduct with respect to the safety of the decedent.
- 27. As a proximate result of the defendants' misconduct, plaintiff's decedent, Jean field, suffered grievous injuries of body and mind, including but not limited to conscious pain and suffering, and mental and emotional distress prior to her death.
- 28. As a direct and proximate result of the defendants' misconduct, plaintiff's decedent did not live long enough to recover such damages and so her estate suffered losses of considerable value to which no other is subrogated and for which her estate is entitled to recover.

WHEREFORE, plaintiff, RITA CASTAGNA, Personal Representative of the Estate of Jean Feild, prays that judgment be entered against the defendant in an amount which will fairly and adequately compensate the decedent's estate for the grievous injuries of body and mind, including but not limited to conscious pain and suffering, and mental and emotional distress and other damages sustained by Jean Feild prior to her death and that her estate recover these, and all other, recoverable damages, together with interest, costs, attorneys' fees and such other relief as may be appropriate.

#### **COUNT IV**

#### **NEGLIGENCE - PERSONAL INJURIES**

- 29. Plaintiff incorporates and reasserts ¶¶ 1-28 above as if set forth fully herein.
- 30. The defendants owed duties of reasonable care to the plaintiff as a senior consumer of defendants' life safety alarm, protection and monitoring services.
- 31. As set forth above, the defendants breached those duties of reasonable care owed to the plaintiff.
- 32. As set forth above, and as direct and proximate results of the defendants' breaches of those duties, the plaintiff suffered injuries of body and mind as well as pain and suffering.

WHEREFORE, plaintiff Rita Castagna, in her individual capacity, prays that judgment be entered against the defendants in an amount that will fairly and adequately compensate her for her personal injuries and award all other recoverable damages together with interest, costs, attorneys' fees and such other relief as may be appropriate.

## COUNT V

## **BREACH OF CONTRACT AND WARRANTIES**

- 33. Plaintiff incorporates and reasserts ¶ 1-32 above as if set forth fully herein.
- As set forth above, over a year prior to the Incident, the defendant ADT, through defendant Moisand, submitted an offer to the plaintiff to sell her, install and maintain life safety alarm services for her residence. The plaintiff accepted, the products were installed, services commenced and the plaintiff paid to defendant ADT a monthly service charge indicating that "Carbon Monoxide" life safety alarm services were "Included."
- 35. In the production, marketing, sale, installation and monitoring of its life safety products and services, defendant ADT breached its contract with the plaintiff because, contrary to the defendants' representations and warranties about its product, installation and services, no carbon monoxide detection equipment was installed, or monitored for, by the defendants at the residence.

- As set forth above, by selling and installing new fire and life safety detection and alarm equipment for the residence without having obtained the necessary permits required by state and local laws, codes and regulations, the defendants are liable for breaching their representations and warranties about the product, installation and services.
- 37. As set forth above, and as direct and proximate results of the defendants' breaches of their contract and warranties, the plaintiff and her decedent suffered injuries of body and mind as well as pain and suffering and, ultimately, the decedent died.

WHEREFORE, plaintiff, RITA CASTAGNA, Individually and as Personal Representative of the Estate of Jean Feild, prays that judgment be entered against the defendants for their breaches of contract and warranties in amounts which will fairly and adequately compensate for their injuries and for the suffering and death of the decedent and award all other recoverable damages, together with interest, costs, attorneys' fees and such other relief as may be appropriate.

## **COUNT VI**

#### FRAUD

- 38. Plaintiff incorporates and reasserts ¶¶ 1-37 above as if set forth fully herein.
- 39. As set forth above, in the Spring of 2016, over a year before the Incident, defendant Valentin Moisand met personally with the plaintiff to discuss defendant ADT's life safety protection for the residence where she and the decedent lived. Defendant Moisand visited the home, evaluated its long-disconnected fire and security alarm, closely examined its connection panel and, in particular, discussed with the plaintiff all options for life safety sensing, alarming and monitoring. Defendant Moisand represented that all necessary detection, alarm and monitoring equipment would be arranged for and installed in the residence by ADT or its representatives and that, after paying for the installation, the plaintiff would be invoiced a "monthly service charge" by ADT for monitoring services.
- 40. At set forth above, on or about April 14, 2016, as part of her in-person meeting with defendant Moisand in her residence, the plaintiff was induced by defendant Moisand's representations to enter into a so-called "Amended and Restated Residential Services Contract" for a "Traditional + Safety" home security and life safety package, which provided that defendant ADT would install a wireless detector and alarm system. In particular, and in accordance with representations made by defendant Moisand, the agreement specified the services to be provided, the monthly service charge associated with each service and, in particular, lists "Carbon Monoxide" protection as "included" in the total monthly charge. Those representations were false and fraudulent.
- 41. On or about May 4, 2016, defendant ADT installed a wireless life safety system and a monitoring alarm at the residence. The plaintiff paid for such monitoring services throughout 2016 and 2017. Yet, contrary to the defendants' representations, no carbon monoxide detection was included in the equipment installed in the residence of the

- plaintiff and decedent and, despite being "included" and paid for in the monthly service charge for monitoring, no carbon monoxide monitoring was, in fact, "included."
- 42. As set forth above, and as direct and proximate results of the defendants' misrepresentations and fraudulent statements, the plaintiff and her decedent suffered injuries of body and mind as well as pain and suffering and, ultimately, the decedent died.

WHEREFORE, plaintiff, RITA CASTAGNA, Individually and as Personal Representative of the Estate of Jean Feild, prays that judgment be entered against the defendants for their misrepresentations and fraudulent statements in amounts which will fairly and adequately compensate for their injuries and for the suffering and death of the decedent and award all other recoverable damages, together with interest, costs, attorneys' fees and such other relief as may be appropriate.

# PLAINTIFF'S DEMANDS FOR TRIAL BY JURY AND VOIR DIRE

Plaintiff demands a trial by jury on each claim asserted, and on each defense so triable, and Plaintiff further makes demand for attorney-conducted voir dire to the greatest extent permissible.

The Plaintiff, By Her Attorneys,

(617) 523-8300

MEEHAN, BOYLE, BLACK & BOGDANOW, P.C.

Bradley M. Henry, BBO#559501, <u>BHenry@Meehanboyle.com</u>
Victoria Mair, BBO#679120, <u>VSantoroMair@Meehanboyle.com</u>
Jessica M. Gray, BBO#697533, <u>JGray@MeehanBoyle.com</u>
MEEHAN, BOYLE, BLACK & BOGDANOW, P.C.
100 Cambridge Street, Suite 2101
Boston, MA 02114

PLAINTIFF(8): Rite Cestagne, Individually and as Porsonal R ADDRESS: of the Estate of Jean Felid  20 Chapel Street, Holden, MA 01520		DEFENDANT(S):	Middlesex ADT, LLC; and	
	ud Jessice M. Groy, Eeq.	DEFENDANT(S):	ADT, LLC; and	
20 Chapel Street, Holden, MA 01520	ud Jessice M. Groy, Ecq.	DEFENDANT(S):	<del> </del>	
	ud Jessice M. Groy, Esq.		State of the State	
	ud Jassice M. Grey, Esq.		Valentin Moisand	
ATTORNEY: Bradley M. Henry, Esq., Victoria Mair, Esq. an				
ADDRESS: Moshan, Boyle, Black & Bogdanow, P.C.		ADDRESS:	ADT, LLC, 1601 Yamato Rd., Boco Raton, FL 33431	
100 Combridge Street, Suite 2101, Boston, M.	A 02114		Valoratin Maisand, 31 Hawthoma Ava., Arlington, MA 02478	
BBO: Brad'ay M. Henry, BBO# 559501; Victoria Mal	ir, BBO# 679120; Jessicad	<del></del>	· · · · · · · · · · · · · · · · · · ·	
TYPE OF	ACTION AND TRACK	DESIGNATION (8	oo roverse eldo)	
GODE NO. TYPE OF ACTOR B08 Wrongful Death, G.L.		TRACK	HAS A JURY CLAIM BEEN MADE?	
"If "Other" please describe:				
The following is a full, itemized and detailed statement of this form, disregard double or trable damage claims; ind  A. Documented medical expenses to date:  1. Total hospital expenses	expenses	residence due to de and fraud leading to	\$ 2,81 1,000 \$ 1,000 \$ 3,01 \$ 2,81 \$ 1,000 \$ 3,01 \$ 3,01 \$ 5,000 \$ 5,000 \$ 5,000 \$ 10 A-F):\$ 5,000	0.97 0.00 6.97
Provide a detailed description of claims(s):  Signature of Attorney/Pro Se Plaintiff: X	2		TOTAL: \$	<u></u>
	RTIFICATION PURSI	JANT TO SJC RI		
I hereby certify that I have complied with requirem Rule 1:18) requiring that I provide my clents with advantages and disadvantages of the various me Signature of Attorney of Record: X.	information about co	urt-connected dis		ihe

. · CIVIL TRACKING ORDER (STANDING ORDER 1-88)	DOCKET NUMBER 2081CV00942	Trial Court of Massachusetts The Superior Court	Ŵ
CASE NAME:  Rita Castagna Individually and Personal Revs. ADT, LLC Doing Business as ADT Section.	ep of the Estate of Jean Feild urity Services et al	Michael A. Sullivan, Clerk of Court Middlesex County	
To: Bradley M Henry, Esq. Meehan, Boyle, Black & Bogdanow, P. 100 Cambridge St Suite 2101 Boston, MA 02114	C.	COURT NAME & ADDRESS Middlesex County Superior Court - W 200 Trade Center Woburn, MA 01801	/oburn

# TRACKING ORDER - A - Average

You are hereby notified that this case is on the track referenced above as per Superior Court Standing Order 1-88. The order requires that the various stages of litigation described below must be completed not later than the deadlines indicated.

## **STAGES OF LITIGATION**

#### DEADLINE

	SERVED BY	FILED BY	HEARD BY
Service of process made and return filed with the Court		07/13/2020	
Response to the complaint filed (also see MRCP 12)		08/11/2020	
All motions under MRCP 12, 19, and 20	08/11/2020	09/10/2020	10/13/2020
All motions under MRCP 15	06/07/2021	07/07/2021	07/07/2021
All discovery requests and depositions served and non-expert depositions completed	04/04/2022		
All motions under MRCP 56	05/03/2022	06/02/2022	
Final pre-trial conference held and/or firm trial date set			05/30/2022
Case shall be resolved and judgment shall issue by			04/13/2023

The final pre-trial deadline is <u>not the scheduled date of the conference</u>. You will be notified of that date at a later time. Counsel for plaintiff must serve this tracking order on defendant before the deadline for filing return of service. This case is assigned to

DATE ISSUED	ASSISTANT CLERK	· · · · · · · · · · · · · · · · · · ·	PHONE
04/14/2020	Maria Pantos		(781)939-2781